# Milwaukee County Mental Health Board Community Stakeholder Advisory Council Charter

#### **Committee's Official Designation**

Mental Health Board Community Stakeholder Advisory Council ("Advisory Council")

### **Authority**

The Advisory Council is established under Mental Health Board authority pursuant to and in accordance with the provisions of WI State Statutes Chapter 51.41. The Advisory Council is established as an advisory group of the Mental Health Board Community Engagement Committee.

#### Jurisdiction

The Advisory Council shall exercise its responsibilities within Milwaukee County.

#### **Duration**

The Advisory Council will serve indefinitely on a continuing basis. Start Date TBD.

## **Statement of Purpose**

The Community Stakeholder Advisory Council has a three-fold purpose:

- 1. The Advisory Council strategically engages consumers, families, and communities as primary stakeholders in BHS service system planning and delivery to support Milwaukee County's vision to achieve racial and health equity.
- 2. The Advisory Council strengthens Milwaukee County's overall strategy to address behavioral health within the community though ongoing communication of BHS provider network services and related outcomes.
- 3. The Advisory Council provides an additional strategic mechanism for the Mental Health Board to proactively gather information regarding the quality of consumer, family member, and advocate experiences with BHS-supported services including Granite Hills Hospital and the Mental Health Emergency Center (MHEC).

## Composition

The Advisory Council consists of no less than 11 and no more than 15 community members representing the following constituencies:

- Consumer/Peer
- Young Adult Consumer/Peer
- Family Member/Parent
- Advocate

- Caregiver
- Faith Community
- Criminal Justice System

## **Scope of Work**

The Advisory Council centers its work upon the <u>experiences of consumers and families with additional</u> involvement of advocates, the faith community, and members of the non-provider public.

The Advisory Council convenes to create new opportunities for dialogue about behavioral health within Milwaukee County's diverse communities and beyond.

The Advisory Council aims to illuminate the experiences of consumers and families for Mental Health Board policy-making efforts.

#### **Council Activities**

- Provide consumer experience reports to the Milwaukee County Mental Health Board Community Engagement and Quality Committees as well as the leadership of Granite Hills Hospital and the Mental Health Emergency Center.
- 2. Raise community awareness of the planned PCS closing and highlight the services to be provided by Granite Hills and the Mental Health Emergency Center.
- 3. Foster increased knowledge of and participation at Mental Health Board Meetings and Public Hearings to address community mental health and substance use priorities.
- 4. Promote BHS services and share success stories with the community to reduce mental health stigma and support access and participation.
- 5. Support quality initiatives by gathering information about consumer and family experiences with contracted BHS services including Granite Hills Hospital and the MHEC for Mental Health Board consideration.

#### **Member Terms**

Council members may serve staggered terms for two (2) or three (3) years with the option to be renewed for a maximum of five years of service. All members shall serve on a voluntary basis (without compensation).

## **Member Recruitment and Onboarding**

Individuals interested in serving on the Community Stakeholder Advisory Council are asked to contact the Council Chair. Council Members will be provided with training and resources to support their service.

#### **Description of Member Duties**

- 1. Attend meetings regularly.
- 2. Be a visible presence to share ideas and concerns from consumers of mental health services and family members.
- 3. Actively contribute to the creation of consumer experience updates to the leadership of BHS-supported community services with a special emphasis upon the transition to Granite Hills Hospital and the Mental Health Emergency Center.
- 4. Share Advisory Council and BHS updates with personal and/or professional contacts.
- 5. Invite community members to attend Council meetings, Mental Health Board meetings and public hearings.

## **Agency or Official to Whom Council Reports**

Advisory Council Chairperson: Brenda Wesley. Reports will be provided to the Mental Health Board Community Engagement and Quality Committees.

## **Meeting Schedule**

The Council shall hold monthly meetings for the initial six months followed by bi-monthly meetings thereafter. Meetings will be noticed for the public to attend.

#### **Decision-Making**

Any decisions that are required will be made at the discretion of the Council Chair with input from Council members.

## **Budget**

The annual operating costs of establishing and maintaining the Advisory Council is TBD. BHS will provide administrative support for the Council. Estimated Annual Operating Costs include meeting expenses, staffing, marketing and communications (website, social media and email communications).

#### **Record-Keeping**

The records of the Advisory Council will be kept in accordance with Milwaukee County public meeting protocols.

Adoption Date: April 18, 2022